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October 13, 2003

The Honorable Deborah Taylor Tate, Chairman
Tennessee Regulatory Authority
460 James Robertson Parkway
Nashville, TN 37243-0505

Dear Chairman Tate:

**Re: Docket #'s 03-00410 & 03-00411
Tariff to Clarify Language Regarding County-wide Calling**

The TRA issued Orders on September 5, 2003, in the above-referenced dockets conditionally approving Citizens' tariffs. That approval was conditioned upon Citizens' agreement to provide notice on its customers' monthly bills that they may call Citizens to receive a credit for erroneous charges assessed for county-wide calls.

The purpose of this letter is to advise the TRA that beginning October 1, 2003, the appropriate notice appeared on all CTC-TN and CTC-VS bills and will continue to appear indefinitely. This action brings Citizens in full compliance with the TRA's September 5, 2003, Orders.

If you have any questions, please contact me at 304.325.1216.

Sincerely,



J. Michael Swatts, Director
State Government Affairs

c: Ms. Darlene Standley